PRACTICAL GUIDES #eFUTURE

#eFUTURE provides a step by step guide to help businesses re-tool and discover new ways to reach customers. This resource is provided through 7 publicly available guides featuring practical tips and simple tools:

GUIDE 1: Keep your business active
GUIDE 2: Efficiently handle orders and deliveries
GUIDE 3: Organise business finances during complex times
GUIDE 4: Ensure business safety and security
GUIDE 5: Implement various payment methods
GUIDE 6: Generate appealing products and promotions for your clients

GUIDE 7: Integrate good environmental practices within your business

This icon indicates support tools that put this guide into practice. A summary of available tools is located at the end of this document.
GUIDE 7: INTEGRATE GOOD ENVIRONMENTAL PRACTICES WITHIN YOUR BUSINESS

This guide offers practical tips for businesses to manage environmental practices, improve waste management and take advantage of available resources in a sustainable manner. Note that a growing number of clients prefer environmentally conscious businesses.

1. INCORPORATE A COMMITMENT TO THE ENVIRONMENT WITHIN YOUR BUSINESS

Write a declaration which states your business is committed to environmental care and place it in a visible place.

See Annex 1

Communicate with your network, clients, suppliers and the general public about your business’ commitment to the environment and the way in which it is contributing to its preservation.

Establish environmental objectives that allow your business to fulfill its new commitment and share those actions on your social media pages to reach new customers.

Get others involved in adopting these small environmentally-friendly shifts.

Many consumers prefer to buy from eco-friendly businesses.

Implementing environmentally conscious actions reduces costs, avoids fines and improves the image of businesses.

2. REDUCE THE GREATEST SOURCE OF WASTE GENERATED BY YOUR BUSINESS

Analyse the way in which your business produces or sells and identify where the greatest amount of waste is generated. Then, evaluate how to reduce it.

See Annex 2

Ask yourself: How can I reduce or eliminate the generation of waste?

- Use suppliers that utilise less plastic packaging and deliver products in large volumes or in returnable containers.
- Promote small changes such as the use of cloth bags in your business.

See Annex 3

- Opt for returnable bottles over single-use ones.

Avoid the production of waste!
3 CREATIVELY REUSE WASTE GENERATED BY YOUR BUSINESS

Identify items that can be reused. Here are some examples of reuse:

- Use paper on both sides.
- Find new uses for glass such as containers or vases.
- Use wooden produce boxes to organise business products.
- Choose returnable packaging and containers.

When reusing, be careful with items that have contained chemical or toxic substances, such as pesticides, as they can be a health hazard!

When possible, aim to reuse materials or products before throwing them away!

4 RECYCLE WASTE GENERATED BY YOUR BUSINESS

Identify, clean and classify your business’ waste into containers of different colors depending on their composition. See Annex 4.

Separate organic waste that can be composted. See Annex 5.

Deliver recyclable materials to local recycling centers for proper waste management.

Keep in mind that certain waste such as toners or batteries must be handled separately in different containers.
5 MINIMISE ENERGY CONSUMPTION

Take advantage of natural light and ventilation on your business premises. If there is not enough, replace incandescent and fluorescent bulbs on the premises with low consumption LED bulbs.

On each power switch, place a sign with a “turn off” reminder. See Annex 6.

Turn off and unplug all appliances after use and before leaving the premises.

Record energy consumption levels to view progress made in responsible consumption. See Annex 7.

Check the state of business facilities (plugs, switches, etc.) and equipment to avoid excessive energy consumption and prevent accidents. See Annex 8.

If you are thinking of acquiring new appliances and/or equipment, take into account the energy efficiency criteria and purchase those that consume less energy. See Annex 9.

A LED bulb consumes up to 80% less energy than an incandescent bulb and up to 66% less than an energy-saving bulb.

6 MINIMISE WATER CONSUMPTION

Reduce, as much as possible, the consumption of water on business premises (bathroom, kitchen, office, etc.).

You can install water saving devices such as double pulsation flushes (in bathrooms) or flow reduction systems in the taps.

Prevent the contamination of waste water by avoiding the discharge of liquid substances into the sewer system (toilet, sink and dishwasher).

Post turn off signs near faucets as reminders to keep them closed. See Annex 10.

Record your water consumption levels so you can track progress made in the responsible consumption of this resource. See Annex 11.

There are flow reduction systems such as aerators that allow savings of up to 40% to 60% of water consumption.

Check the state of the facilities (taps, pipes, toilet, etc.) to avoid water leaks and unnecessary expenses. See Annex 12.
Choose providers that:

• Have clean production processes and aim to reduce environmental impacts.
• This will reinforce your environmental commitment and improve the way customers view your business!
• Are located in the same area to reduce transportation spending and its environmental impact.
• Are small local producers. This helps promote inclusion!

Develop products and services that are environmentally-friendly, for example:

• Products that do not produce waste.
• Products that efficiently produce energy and responsibly consume water.
• Products that generate environmental and social awareness.

Consider the concept of a circular economy, where nothing is wasted, and everything is reused. See Annex 13.

Make responsible purchases

Offer products that respect the environment

Support tools

Download the tool by clicking on the name of the attachment.

ANNEX 1: Business Environmental Commitment
ANNEX 2: Identification of Waste Production Points
ANNEX 3: Plastic Bag Reduction Poster
ANNEX 4: Recycling Infographic
ANNEX 5: Composting Infographic
ANNEX 6: Energy Saving Sign
ANNEX 7: Energy Consumption Log
ANNEX 8: Power Device Status Check Sheet
ANNEX 9: Energy Efficiency
ANNEX 10: Saving Water Sign
ANNEX 11: Water Consumption Log
ANNEX 12: Water Facility Status Control Sheet
ANNEX 13: Circular Economy Video

Access all the content and editable tools at the following link:

GUIDE 7: GOOD ENVIRONMENTAL PRACTICES IN YOUR BUSINESS

1. COMMIT TO THE ENVIRONMENT
   Make a statement in writing, communicate it to customers, suppliers and the general public. Engage more people!

2. REDUCE
   Avoid buying products that generate waste.

3. REUSE
   Give things a new use instead of throwing them away.

4. RECYCLE
   Separate waste and deliver it to local recycling centers.

5. MINIMISE ENERGY CONSUMPTION
   Use low-consumption equipment, utilise only the essentials.

6. MINIMISE WATER CONSUMPTION
   Check that there are no water leaks and install water saving devices.

7. RESPONSIBLE PURCHASING
   Choose small local suppliers that are environmentally responsible.

8. OFFER SUSTAINABLE PRODUCTS
   Develop products and services where nothing is wasted, and everything is recycled.

CONTINUE IMPROVING YOUR ENVIRONMENTAL PRACTICES AND STRENGTHENING YOUR COMMITMENT TO CARING FOR THE PLANET.