ANALYTICAL REPORT
ON THE CURRENT SITUATION WITH THE DIALOGUE, INTERACTION AND COOPERATION BETWEEN THE POLICE AND CIVIL SOCIETY ORGANIZATIONS IN DONETSK OBLAST
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The United Nations Recovery and Peacebuilding Programme (UN RPP) is being implemented by four United Nations agencies: the United Nations Development Programme (UNDP), the UN Entity for Gender Equality and the Empowerment of Women (UN Women), the United Nations Population Fund (UNFPA) and the Food and Agriculture Organization of the United Nations (FAO).

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INTRODUCTION

In the spring of 2020, the current situation with the dialogue, interaction and cooperation between the Police and civil society organizations (CSOs) were studied in fifteen communities of Donetsk Oblast. The research was aimed at the communities being the partners of the UN Recovery and Peacebuilding Programme in the field of public security and social cohesion: Sloviansk, Dobropillia (including Biletske and Bilozerske), Druzhkivka, Pokrovsk, Myrnohrad, Velyka Novosilka Raion, Manhush Raion, potential Sartana ATC, Volnovakha (including Prokhorivka and Trudivske), perspective Vuhledar ATC, Krasnohorivka (including Mariinka), Novhorodske township, Svitlodarsk, Soledar ATC, Siversk ATC. This document summarizes the results of the study; in particular, it contains the analysis of the current situation with the dialogue, interaction and cooperation between the Police and CSOs in the Donetsk Oblast.

This analytical report is one of the indispensable steps to ensure the mechanism of practical implementation of Article 11 (Interaction with the population on the basis of partnership) of the Law of Ukraine "On National Police": "Police activities are carried out in close cooperation with the population, local communities and public associations on the basis of partnership and are aimed to meet their needs".

Currently, the Police do not have sufficient information about the public associations are operating on its territory, their number, and the goals of their activities, which makes it impossible to meet the needs of the community. On the other hand, civil organizations lack awareness of why their needs are not unsatisfied and what is really needed to address the issues that concern them. Thus, there is a need for a constructive systemic dialogue, interaction and cooperation between the Police and public associations. But it is impossible to achieve this goal without an in-depth analysis of the current situation with the dialogue, interaction and cooperation between the Police and CSOs.
METHODOLOGY OF THE STUDY

GOAL OF THE STUDY: Analysis of the current situation with dialogue, interaction and cooperation between the Police and civil society organizations in 15 target communities of Donetsk Oblast.

TASKS:
1. Find out the vision of the Police and CSOs of the current level of cooperation and communication between the Police and CSOs in Donetsk Oblast, as well as the prospects for their development and further monitoring of the situation with the dialogue, and interaction and cooperation between the Police and CSOs;
2. Analyze the results of the survey of the Police and CSO representatives in Donetsk Oblast by data comparison;
3. Find out the cause-and-effect correlation in the current situation with the dialogue, mutual influence and cooperation of the Police and CSOs;
4. Analyze the possible patterns of the current situation with the dialogue, interaction and cooperation between the Police and CSOs in terms of the territory and other factors;
5. Carry out a SWOT analysis of the prospects of the Police cooperation with CSOs;
6. Provide recommendations for improving the dialogue, interaction and cooperation between the Police and CSOs.

JUSTIFICATION OF THE RESEARCH METHOD: a questionnaire through online forms (Google Forms application) was used for the purpose of this research.

The questionnaire was filled in personally in electronic form and comprised 15 questions for the Police representatives (general questions about the respondent and special questions concerning the experience of the Police cooperation with CSOs and the prospects for further development of this cooperation) and 26 questions for CSO representatives (general questions about the respondent and the represented CSO and special ones concerning the experience of cooperation with the Police and the prospects for further development of such cooperation). Some of the questions provided for
a detailed answer, others offered answer options to write a one’s own version, in order to create maximum comfort for the respondent and expand the scope of answers. The structure of the questionnaires for the Police and CSO representatives is designed to gather sufficient information on: the existing experience of cooperation between them, their impressions of cooperation with each other, priorities of both parties, common goals, reasons for lack of cooperation, opportunities to strengthen the cooperation between the Police and CSOs; as well as the possible methods and means of further monitoring of the situation with the dialogue, interaction and cooperation between the Police and CSOs.

**INPUT DATA:** Surveys of the Police and CSOs lasted for 2.5 weeks. The Heads of the Sloviansk, Dobropillia, Druzhkivka, Pokrovsk, Myrnohrad, Velyka Novosilka, Manhush, Kalmiuske, Volnovakha, Vuhledar, Mariinka, Toretsk and Bakhmut Police Departments/Stations, as well as the Head of the Preventive Activities Department of the Main Directorate of the National Police in Donetsk Oblast were invited to participate in the survey from the part of the Police. From the part of CSOs, 107 representatives of the active CSOs operating in 15 target communities in Donetsk Oblast were invited to participate in the survey. A total of 14 people were interviewed from the Police (100% of the respondents’ number) and 64 from CSOs (59.8% of the number invited for the survey).

**PERIOD:** March 23 - April 27, 2020.

**RESEARCH GEOGRAPHY:** Sloviansk, Dobropillia, Biletske, Bilozirske, Druzhkivka, Pokrovsk, Myrnohrad, Velyka Novosilka Raion, Manhush Raion, Volnovakha, Krasnohorivka, Mariinka, Novhorodske township, Vuhledar ATC, Sartana ATC, Svitlodarsk ATC, Soledar ATC, Siversk ATC.
SECTION 3

ANALYSIS OF THE RESEARCH RESULTS

CAUSES AND CONSEQUENCES OF THE CURRENT SITUATION WITH THE DIALOGUE, INTERACTION AND COOPERATION OF THE POLICE AND CSOS IN DONETSK OBLAST

According to the results of the analysis, it was found that the level of cooperation and the level of communication between the Police and CSOs in Donetsk Oblast is evaluated as above average by the majority of the respondents. However, one third of the respondents, on the contrary, consider the levels of cooperation and communication between the Police and CSOs in Donetsk Oblast to be below average or low. It should be emphasized that only CSOs are aware of the problems in the cooperation and communication, although both CSOs and the Police noted a number of difficulties in cooperating with each other, most of which are caused by communication problems in particular.

<table>
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<tr>
<th>REASONS</th>
<th>CONTRIBUTING FACTORS</th>
<th>CONSEQUENCES</th>
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<tr>
<td>◦ Ineffective implementation of Community Policing principle at all levels of management of the National Police of Ukraine;</td>
<td>◦ Misunderstanding of each other’s needs;</td>
<td>◦ Unmet needs of the community in security issues;</td>
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<td>◦ Insufficient communication between territorial Police units and the community;</td>
<td>◦ Lack of sufficient information about each other’s activities;</td>
<td>◦ No vision of specific common ways to solve the security problems;</td>
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<td>◦ Narrow circle of Police partners among CSOs;</td>
<td>◦ Lack of time management skills.</td>
<td>◦ Part of the population does not feel completely safe;</td>
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<td>◦ Insufficient proactivity of the Police;</td>
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<td>◦ Emerging distrust of the Police;</td>
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<td>◦ Insufficient proactivity of CSOs;</td>
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<td>◦ High workload of Police officers.</td>
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<td>◦ No specific forms of systematic involvement of CSOs in solving the security problems;</td>
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<td>◦ No strategy for cooperation with CSOs and or its implementation plan;</td>
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<td>◦ No specific means to monitor the situation with the dialogue, interaction and cooperation between the Police and CSOs.</td>
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PATTERNS

1. In the course of the survey it was found that the feeling of security, level of cooperation and level of communication are inseparably linked. Thus, 32.7% of the respondents among CSOs consider the level of communication with the Police to be below average or low, 31.3% whereof identified the level of the Police cooperation with CSOs as below average or low, and 12.5% of the CSOs surveyed being dissatisfied with the level of communication and cooperation with the Police feel dangerous in the settlements where they live. It should be noted that 32.8% of CSO respondents do not feel safe enough and rate the level of communication and cooperation as average or below average.

2. Another pattern is that the level of CSO trust in the Police is inextricably linked to the level of their involvement in the joint solution of security issues. Thus, regarding the qualitative assessment of the effectiveness of the Police cooperation with CSOs, the majority of CSO respondents indicated the level of trust in the Police – 75% and the level of involvement of CSOs to jointly resolve the security issues – 75%.

3. Geographical patterns. In the course of the CSOs survey results analysis it was found that both in rural and in urban areas people are concerned with the same security problems. The level of communication and cooperation with the Police does not differ significantly depending on the distance of the settlement from the territorial Police unit.
CONCLUSIONS

According to the results of the survey, it was found that the level of cooperation and the level of communication between the Police and CSOs in Donetsk Oblast is evaluated as above average by the majority of the respondents. However, the urgent problem is that one third of the respondents, on the contrary, consider the level of cooperation and level of communication between the Police and CSOs in Donetsk Oblast to be below average or low. It should be emphasized that only CSOs are aware of the problems in the cooperation and communication, although both CSOs and the Police highlighted a number of difficulties in cooperating with each other, most of which are caused by communication problems.

Among the basic causes of the current state of the dialogue, interaction and cooperation between the Police and CSOs one should point out that the regional Police Departments fail to use Community Policing effectively, requiring constant interaction of law enforcement officers with the public to improve the safety at local levels. As far as this policing principle is based on continuous communication, whereat the Police and the community have a shared responsibility for security, it is important to realize that it is the communication problems that prevent the Police from effective building the cooperation with CSOs today.

The vast majority of the respondents from 40.6% of CSOs mentioned poor communication among the difficulties in cooperating with the Police, although today the Police are not aware of this problem, assessing the level of communication between the Police and CSOs in the territory they serve as high.

Among the difficulties of cooperation with the Police, CSOs also mentioned the lack of information about Police activities and planned measures (28.1%), lack of interest cooperation from the part of the Police (28.1%), lack of understanding of the community security issues by the Police (12.5%), lack of information about the needs of the Police (21.9%) and lack of proactivity from the part of the Police (17.2%). In turn, the Police respondents noted the following difficulties of cooperation: lack of sufficient information about CSOs and their goals (36%), lack of proactivity of NGOs (28.5%), lack of NGOs’ understanding of the difficulties of police service (28.5%), lack of specific proposals from NGOs to jointly address the security issues (21.5%), lack of time due to the high workload of the Police (64%).

Thus, as it was found out while analyzing the current situation with the dialogue, interaction and cooperation between the Police and CSOs in Donetsk Oblast, the Police
and CSOs have common goals and interests; they are interested in cooperating with each other and ready to provide specific assistance to each other in the community safety issues. However, it will be possible to establish a constructive dialogue and strengthen the interaction and cooperation between the Police and CSOs only if the impact of such a negative factor as the lack of time resulting from the high workload of Police officers is reduced, as well as if effective communication between them is established. By establishing effective communication, the Police and CSOs shall:

- receive enough information about each other’s activities;
- understand each other’s needs and interests;
- increase the level of trust in each other (which, in particular, should increase the proactivity of both the Police and the community);
- specify their ideas;
- find mutual understanding and identify specific ways to achieve common goals.
RECOMMENDATIONS

RECOMMENDATIONS TO THE MAIN DEPARTMENT OF THE NATIONAL POLICE IN DONETSK OBLAST:

- effectively implement the principle of Community Policing, requiring continuous interaction of law enforcement officers with the population to improve local safety and based on continuous communication, when the Police and the community are aware of the common responsibility for security;

- strengthen the communication of the Police with the community and to ensure its systematization at the level of territorial Police Departments of the Main Department of the National Police in Donetsk Oblast. Strengthening the communication shall be aimed at finding out the needs of the community and joint resolving the community's issues of concern;

- expand the number of partners among CSOs and determine the forms of their systematic engagement in the joint resolution of security issues;

- reduce the impact of such a negative factor as lack of time caused by heavy workload of Police officers on cooperation with CSOs (improve the skills of time management of the staff, redistribute the responsibilities, etc.);

- motivate the staff to proactively cooperate with CSOs;

- approve the strategy of the Police cooperation with CSOs and its implementation plan;

- identify the means of monitoring the situation with the dialogue, interaction and cooperation between the Police and CSOs;

- resolve the issue of empowering specific employees to establish and support the dialogue, interaction and cooperation with CSOs by changing the functional duties or introducing new full-time positions.
RECOMMENDATIONS TO CSOs IN DONETSK OBLAST:

- proactively cooperate with the Police;

- strengthen communication with the Police. Communication shall be focused on clear and comprehensive informing the Police about the CSO’s goals and activity directions and on clarifying the issues and needs of the Police resulting in course of providing for safety of the community;

- specifically formulate their suggestions for improving safety in the community.
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MINISTRY OF
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