Phase 1
from August 2020 - June 2021:
- develop digital health platform at grassroots level;
- develop training material package and user manuals;
- provide trainings on using the web-based software and the smartphone application of the digital health platform for:
  - 04 district health facilities in Ha Giang, Bac Kan, and Lang Son provinces
  - 60 commune health stations in the 03 most hard-to-reach districts of Hoang Su Phi, Ba Be and Cao Loc in the above provinces
  - 153 health workers at district, commune, and village levels. Of them, 45% are women and 85% are ethnic minorities including Tay, Nung, Dao, La Chi;
- install the software in computers/laptops/smartphones of the trained health facilities/health workers, and successfully demoed at 03 commune health stations (CHS) connected with 03 district health centers (DHC)
  - Ban Phung CHS – Hoang Su Phi DHC
  - Nam Mau CHS – Ba Be DHC
  - Hoa Cu CHS – Cao Loc DHC
- establish Telemedicine consultation teams at Ba Be and Cao Loc district health centers to support commune health stations within the districts.

Phase 2
from July 2021:
- upgrade the software to meet the requirement of expansion;
- purchase and install servers at the Data Center/Ministry of Health for software installation, program implementation and grassroots telemedicine data storage;
- develop training materials for expansion in full 03 provinces of Ha Giang, Bac Kan and Lang Son;
- develop training package for key staff from Departments of Health (DoH) of all 63 provinces;
- organize launching event of Telemedicine at the grassroots level and training workshop for 63 provincial DOHs; conduct an evaluation of the implementation in the 03 provinces to draw lessons learnt and recommendations for the scaling up of the Telemedicine at the grassroots level.

#LeaveNoOneBehind
“Doctor for Everyone” is telemedicine based on a digital platform with smartphone application, to enhance medical examination and treatment at the grassroots level, and improve access to quality health services for people, especially people in mountainous, remote and isolated areas, ethnic minorities and people with disabilities. This system includes secure video call and video conference:

- connecting health staff at commune health stations with local people to provide health information and remote consultation services; and
- enabling commune health staff to seek consultation from their colleagues at the district and higher levels in the healthcare system.

Benefits:
- improving people’s access to high quality health information, diagnosis and treatment;
- saving time and costs for travel, especially in remote and mountainous areas;
- supporting the online exchange of information, professional discussion, consultation, examination and treatment during the COVID-19 pandemic;
- reducing overcrowding in higher-level health facilities.